

Important Information – PLEASE READ and understand it ALL before you commence download and installation:

- 1) You will download a single ZIP file, which has been split in multiple files. We have done that for your comfort in case a download error happens. So you do not have to download the complete set again, but can find out, which file is corrupt.
- 2) You must download all files to one single directory on your hard drive. This means, the ZIP file plus all *.z01 *.zxx files should come to a convenient area on your hard drive.
- 3) After download we do *recommend* (this only becomes mandatory when you experience an error during unzipping) to install “hashtab” (google will help you find it!), generate hash values of the downloaded files and compare against published hash values below. Download again and replace those files only, which mismatch (if any!). DO NOT download the whole set again! You will need to download again, until hash values do not mismatch any more.
- 4) Unzip the file. You must use WINZIP or WINRAR to unzip the file. (7ZIP and internal unzipper do NOT work). Nor will running the SETUP from within the still zipped file. You MUST physically extract all files. Point WINRAR or WINZIP to the file with the ZIP extension, which will open the ones with *.zxx automatically as well.

If you experience an error when unzipping and have skipped 3), you now *have to* go back to 3) and compare hash values using hashtab. If the error persists, contact support.

- 5) After unzipping correctly, you will find some *.bin and one *.exe file. Run this *.exe file to start installation.

Some general ideas:

Use landlines and NO mobile lines to download! Mobile lines are notorious for caching files. If you got one corrupt download, the file may be cached for a certain time by your provider. If you redownload, you redownload the cached file, which, again, must be corrupt. Wait 24 hours until you retry.

That is a huge amount of data you are about to download. FS Global Ultimate is about 80GB and FS Global 2018 is about 25GB for of data. It took us two full days to upload Ultimate! It will take you some time to download as well. You knew the size when you purchased. We do offer a DVD version since last November, but all people were asking for a download. Now you have it. Please do not complain about the download size and the time it takes to get the files.

Thank you!