



2/28/2020

WELCOME TO REX

Installation Instruction Guide

REX SIMULATIONS

WELCOME TO REX:

Thank for your purchase of your REX product. We greatly appreciate your business. The number one goal as a company is the satisfaction of our customers with quality products.

Therefore, we have strived to provide that quality in the product you just purchased. We realized you could have used your hard earn money with any other developer, but we are grateful you chose REX.

Understand that when you purchase from REX, we will endeavor to give you the best experience possible.

If you have need of any assistance, we will be by your side to walk you through it until it is right.

Thank you again and we hope you enjoy your experience with REX.

Sincerely,

A handwritten signature in blue ink, appearing to read "Reed Stough".

Reed Stough

Managing Partner

REX Simulations

BEFORE YOU INSTALL YOUR REX PRODUCT:

Please read these instructions closely before you install your REX product:

1. If you haven't already, **please read the user manual** as it will provide a wealth of information about the product and how-to setup your flight simulator for the best experience.
2. Please make sure to **set the UAC (User Account Control) to "never notify"**.
3. Please make sure your REX product has **inbound/outbound permission via your firewall software**.
4. Please make sure that during the installation you **disable your Antivirus software**. This may seem odd, but because REX products utilize the internet as well as modifies files on the backend,

Antivirus software can think it is being hostile to your system. We can assure this is not the case and to prevent false reports we ask that you disable it.

5. Once your REX Software is installed, we ask that you please give the REX folder **exclusion** rights through your Antivirus or Malware software.
6. Finally, do not install your REX Software within your flight simulator folders. This could cause issues with your flight simulator product. Also, we recommend that you do not install REX within the Program Files folder.

INSTALLATION OF YOUR REX PRODUCT:

If using Windows Vista SP2, Windows 7 Home or Professional Edition:

Step 1 – Right click on the rexinstaller.exe or setup.exe file and select "Run As Administrator" to start the installation process.

If using Windows 8, 8.1, or 10:

Step 1 – Click on the rexinstaller.exe or setup.exe file to start the installation process.

Step 2 – Please follow the installation instructions given by the installation wizard.

WE'VE GOT YOUR BACK

If for some reason you are having an issue with your REX product, we will do all that we can to try to assist you get the matter resolve.

Please feel to open a support ticket at:

<http://www.rexsimulations.com/support.html>

IMPORTANT NOTE: Please do not contact our corporate office number as it is not a support line. Please use our support forum first